



Guarantee Policy

All Silent Gliss hardware systems are made of high grade materials to exacting specifications. This enables Silent Gliss to offer a 5 year guarantee providing free of charge replacement parts should any system – including motorised systems – prove defective within 5 years of installation. The guarantee is conditional on manufacturers recommended fitting instructions having been followed during installation and on further condition that prior payment in full for the product has been received by the company. This guarantee is in addition to your statutory rights which are not affected. We regret that fabrics are subject only to suppliers guarantees.